Connecting Point COMPUTER CENTER
A Division of ULTRA, Inc.

504 Jensen Avenue SE	Watertown, SD 57201	(605)882-1555	Fax (605)882-2574
3300 West 49th Street	Sioux Falls, SD 57106	(605)361-8881	Fax (605)361-5177
303 South Third Street	Bismarck, ND 58504	(701)258-6689	Fax (701)258-0768
222 East Capitol, Suite #7	Pierre, SD 57501	(605)945-1127	Fax (605)945-1157
201 University Avenue W, Suite# 2	Minot, ND 58703	(701)838-2811	Fax (701)838-2408

www.connectingpoint.biz - shop.connectingpoint.biz

Date:_____ SRO Number _____

Name:

Login Name:

Upon Completion:
Call _____ Deliver _____ Ship _____

Company:

Password:

Call with Estimate
If repair exceeds $_____ Inital_____

Address:

I have a backup of my Data
Initial_____

Backup and add to billing
Initial_____

I accept risk of data loss
Initial_____

City: State: Zip:

Daytime Phone: Evening Phone:

Items to Backup:

LABOR RATES: DIAGNSOTIC CHARGE 1/2 hr.

Contact your nearest Connecting Point Computer Center for current hourly rates in your area.

Problem Summary/Special Instructions:

Date of Purchase: Machine Model: Serial Number:

Warranty or Billing Information:
Manufacturers Warranty_____ Expiration Date:_____
Service Contract _____ Expiration Date:_____

Warranty/Contract Verified By:_____

Rework _____ Original Date: _____
Non-Warranty _____

Additional Equipment: (CD's, Cables, or any items free from machine)

Important Information, Please Read

Warranty:
Manufacturer and extended warranties do not cover the backup and restore of personal or OEM data/programs. Only OEM hardware is covered.

Estimates:
All items not covered by a manufacturers warranty or maintenance plan will be charged a 1/2 hour diagnostic fee. This fee is assessed even if you choose NOT to repair the equipment. Repair estimates are valid for 30 working days.

Data Backup:
Data is the most critical part of your machine. If you don't have a current backup, please let us know. We can perform this for you at an additional charge. Manufacturers warranties do not cover the backup and restoration of data or application software. There will be an additional charge for this service.

Unclaimed Equipment:
All unrepaired equipment left for longer than 90 days will become property of Connecting Point Computer Centers. It will be to our discretion on proper disposal of the equipment. Any repaired items will be shipped to you insured carrier and added to the repair bill.

I accept the above terms (Signed) _____

Connecting Point Computer Centers Service Request Form